



The Better Business Bureau®

Upstate New York

Serving Buffalo, Niagara Falls, Rochester, Albany and Syracuse regions

Dear BBB Member:

This is to inform you that within the last three years (Our BBB reporting period), **your company has had no complaints filed against you.** We are proud to have members with such excellent records, and we will continue to enforce our member standards. In the past 12 months, we have had to expel 25 members for cause, and currently over 3,000 firms in our region are not eligible for BBB membership at any price.

Congratulations.

David P. Polino
President
Better Business Bureau®, Inc.

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Not for sales or marketing